# How To Manage The Increase of Subscription Business Fraud

Wednesday, September 13, 2023 1:00 PM EDT

RESCHEDULED - 9/13 Is Our New Date (THANKS HURRICANE IDALIA)



insider
SUBSCRIPTION





20+ Year Veteran of Payments and Fraud Ecosystem
Saved from Chargeback Hell and/or Helped Grow
Numerous companies, such as:















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## NetDetective

JAGEX







#### **Mari Perroni**

CO-FOUNDER AND COO WITH EXPERTISE IN FRAUD, RISK MANAGEMENT AND CUSTOMER SUCCESS

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FRAUD DEFLECT

THE SOLUTION TO CHARGEBACKS



➤ Common Reasons for Subscription Fraud

➤ Increasing Lifetime Value

➤ Lowering Fraud in a Subscription Business

➤ Subscription
Chargeback Reduction

➤ New Tools to Combat Subscription Fraud



#### Common Reason for Subscription Fraud



#### Common Reason for Subscription Fraud

Criminal Fraud

Communication "Fraud"

"Friendly" Fraud



Lowering Fraud in a Subscription Business

Subscription Chargeback Reduction

Improving LTV



#### **Communication is Key**

Marketing

Landing Pages

Order Pages

Thank You

Delivery

Rebill

All must be in alignment or you're asking for trouble



# Newest Tools to Lower Fraud and Chargebacks for Subscription Merchants



#### FraudDeflect Platform

Subscription Merchant's Best Friends

Verifi Order
Insight
and
Ethoca
Consumer Clarity

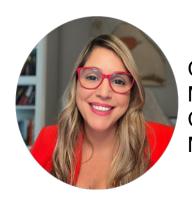
Visa Compelling
Evidence 3.0
and
Mastercard TBA

Near zero chargebacks, save sales and do it with little to no integration

With optimized Verif CDRN, Visa RDR, Visa Inform and Ethoca Clarity and Alerts plus representment



### Thank You



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